

Shipping prices

<i>region</i>	<i>price (euro)</i>
NL	8.05
EUR 1	14.30
EUR 2	19.80
EUR 3	20.60
World	25.60

EUR 1: Belgium, Denmark (excluding Faroe Islands and Greenland), Germany, France (incl. Corsica and Monaco), Italy (excl. San Marino and Vatican), Luxembourg, Austria, Spain (including Balearic Islands, excl Canary Islands), United Kingdom (excl. Gibraltar and Channel Islands), Sweden.

EUR 2: Bulgaria, Estonia, Finland, Hungary, Ireland, Latvia, Lithuania, Poland, Portugal (incl. Azores and Madeira), Romania, Slovenia, Slovakia, Czech Republic.

EUR 3: Albania, Andorra, Bosnia-Herzegovina, Canary Islands, Cyprus, Faroe Islands, Gibraltar, Greece, Greenland, Iceland, Channel Islands, Croatia, Liechtenstein, Macedonia, Malta, Moldova, Montenegro, Norway, Ukraine will become, San Marino, Serbia, Turkey, Vatican City, Belarus, Switzerland.

World: Russia and all other countries.

Terms and Conditions Jacomijn van der Donk Beeldend

Prices

All prices on www.jacomijnvanderdonk.nl are given in EURO and include VAT. Shipping costs are not included in the price and are calculated as an extra charge. All prices are subjected to change.

Purchases

In order to make purchases through www.jacomijnvanderdonk.nl, you will be requested to register, which means providing us with personal information. This order form will be sent automatically to sales@jacomijnvanderdonk.nl. Jacomijn van der Donk Beeldend will confirm the order by a written acceptance email that also answers the questions you might have. In this mail we inform you about the production time (the time it takes to create the design you buy), the date we will send your order and the estimated delivery day.

Payment

Jacomijn van der Donk Beeldend will send an invoice to the customer. Invoices are paid in advance on the bank account of Jacomijn van der Donk Beeldend:

Jacomijn van der Donk Beeldend Amsterdam The Netherlands
ING BANK 9231237
IBAN: NL96INGB0009231237
BIC: INGBNL2A

Jacomijn van der Donk Beeldend prefers for Non-EU customers payment by Pay-Pal. How to create an account see www.paypal.com. Jacomijn van der Donk Beeldend is not responsible for Pay-Pal services. We will process your order once we receive a receipt of your payment.

Delivery

Your order will be delivered to the address indicated on the order form. Any import taxes or customs fee according to your country's policy is for account of the customer. Payments of taxes that are not carried out by the customer, the responsibility of Jacomijn van der Donk Beeldend could not be committed.

TNT Post or TNT Express services will deliver your order. Their estimated delivery date varies from 1 to 10 days according to the country. The order is delivered to you in person.

Jacomijn van der Donk Beeldend is not responsible in any case for delayed or lost deliveries. We always help. When your order arrives delayed or damaged, please contact us by email sales@jacomijnvanderdonk.nl.

Return and Exchange

If you wish to return a piece, you can do so by returning it unworn in the original box within 7 working days from the date you received the piece. You will receive a full refund within thirty days from the moment we receive the piece. If you prefer you can also exchange the piece for a different one.

Your order can returned to:

Jacomijn van der Donk Beeldend
Tweede Boerhaavestraat 49 ABD
1091 AL Amsterdam
The Netherlands

Privacy Policy

All personal information given to Jacomijn van der Donk Beeldend by you, such as name, e-mail, postal address, telephone number needed when registering as well as ordering at Jacomijn van der Donk Beeldend will be handled in a respectful manner. Jacomijn van der Donk Beeldend will not pass any of your personal information to third parties.

General Conditions governing the Sale of Products BNO

Next to these terms and conditions we also use the General Conditions governing the Sale of Products of BNO Association of Dutch Designers. If there are any differences in text between the conditions, then these terms and conditions are preferred.